



# COTTONWOOD HEIGHTS



**JANUARY 2014 FIRE REPORT**



# January Monthly Call Volume

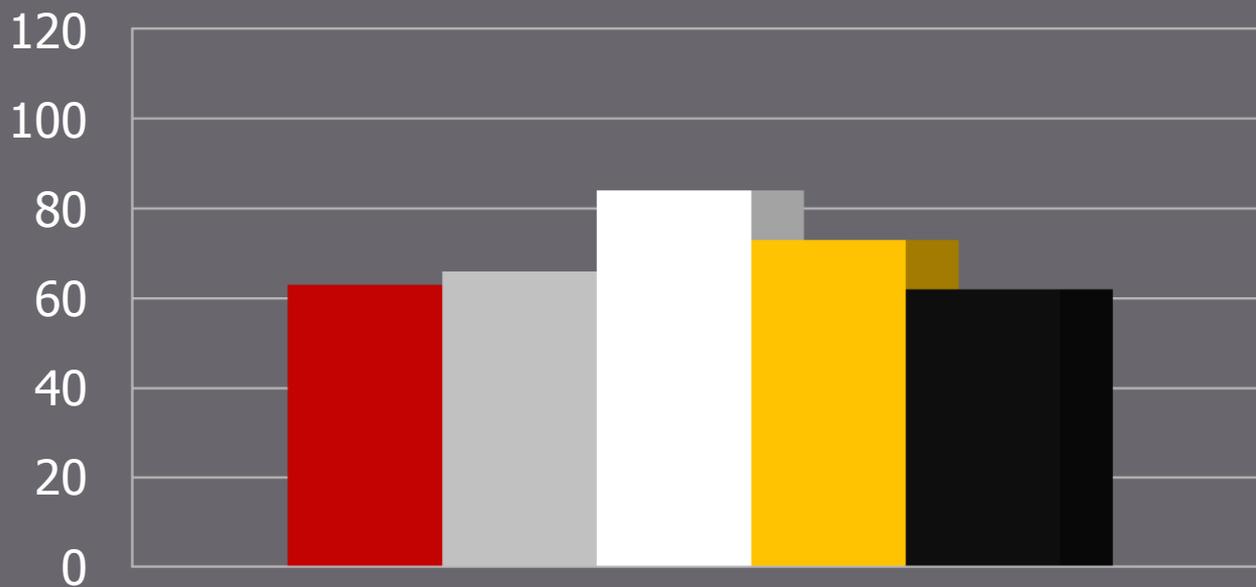
	UFA Fire Station	Staffing	Fire	Medical	Grand Total
1	Station 101, West Millcreek 790 East 3900 South	7*	32	236	268
2	Station 110, Cottonwood Heights 1790 South Ft. Union Blvd.	5	48	159	207
3	Station 118, Taylorsville 5317 South 2700 West	5	36	152	188
4	Station 126, Midvale 607 East 7200 South	5	31	144	175
5	Station 104, Holladay 4626 South Holladay Blvd.	5	33	140	173
6	Station 117, Taylorsville 4545 South Redwood Road	5	29	141	170
7	Station 109, Kearns 4444 West 5400 South	5	18	149	167
8	Station 125, Midvale 7683 South Holden St.	5	26	127	153
9	Station 105, Draper 780 East 12300 South	3	28	81	109
10	Station 121, Riverton 4146 West 12600 South	5	47	52	99
11	Station 106, East Millcreek 1911 East 3300 South	5	16	82	98
12	Station 107, Kearns 6305 South 5600 West	4	11	85	96
13	Station 112, Olympus 3612 East Jupiter Drive	5	19	58	87
14	Station 114, Draper 14324 South 550 East	3	17	66	83
15	Station 111, Magna 8215 West 3500 South	5	9	73	82
16	Station 124, East Riverton 12662 S. 1300 W.	4	18	64	82
17	Station 116, Cottonwood Heights 8303 South Wasatch Blvd.	4	14	56	70
18	Station 102, Magna 8609 West 2700 South	4	11	58	69
19	Station 123, Herriman 4850 West Mt. Ogden Peak Dr.	5*	16	47	63
20	Station 103, Herriman 5916 West 13100 South	3	7	40	47
21	Station 120, Riverton 13000 South 2700 West	4*	15	19	34
22	Station 252, Eagle Mountain 3785 E. Pony Express Parkway	3*	10	22	32
23	Station 108, Big Cottonwood 7688 South State Road 190	3	2	29	31
24	Station 113, Little Cottonwood 9523 East Bypass Road	3	3	24	27
25	Station 122, Draper 14903 South Deer Ridge Road	3*	6	16	22
26	Station 115, Copperton 8495 West State Road 48	3	7	8	15
27	Station 251, Eagle Mountain 1680 E. Heritage Drive	3*	5	10	15
28	Station 119, Emigration 5025 East State Road 65	3	1	4	5
	<b>Grand Total</b>		<b>515</b>	<b>2142</b>	<b>2667</b>

\*Part-time Firefighter



# Fire Calls

Average: 69.6

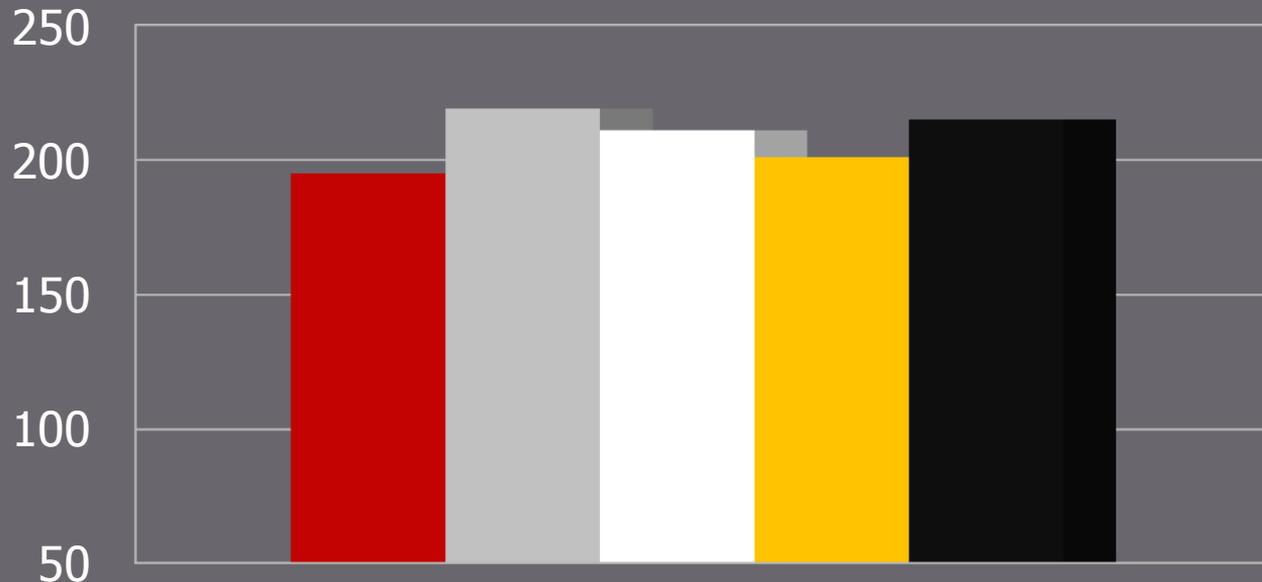


January 2010	63
January 2011	66
January 2012	84
January 2013	73
January 2014	62



# Medical Calls

Average: 208.2

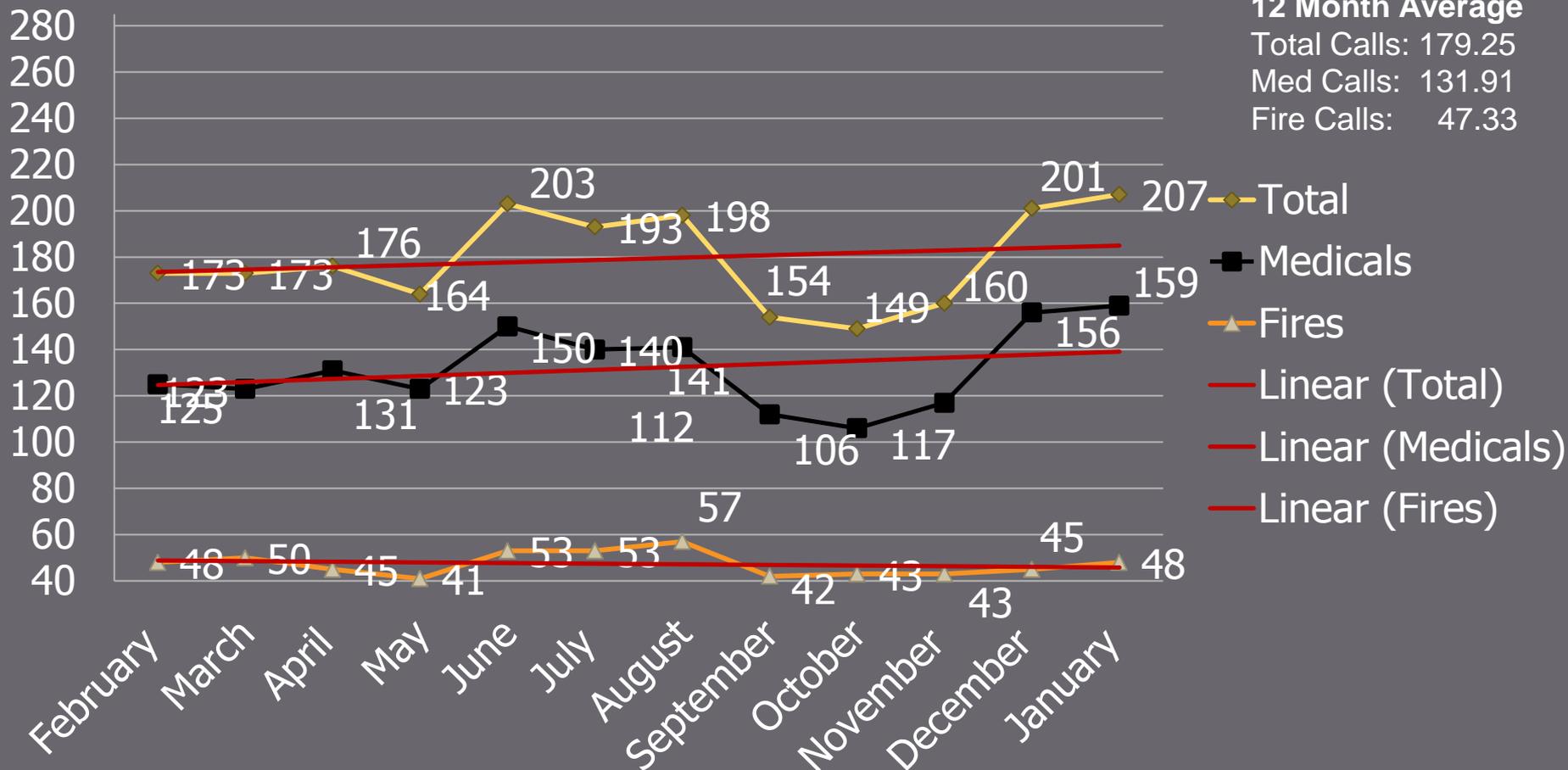


January 2010	195
January 2011	219
January 2012	211
January 2013	201
January 2014	215



# Station 110

## Calls By Month





# Station 116

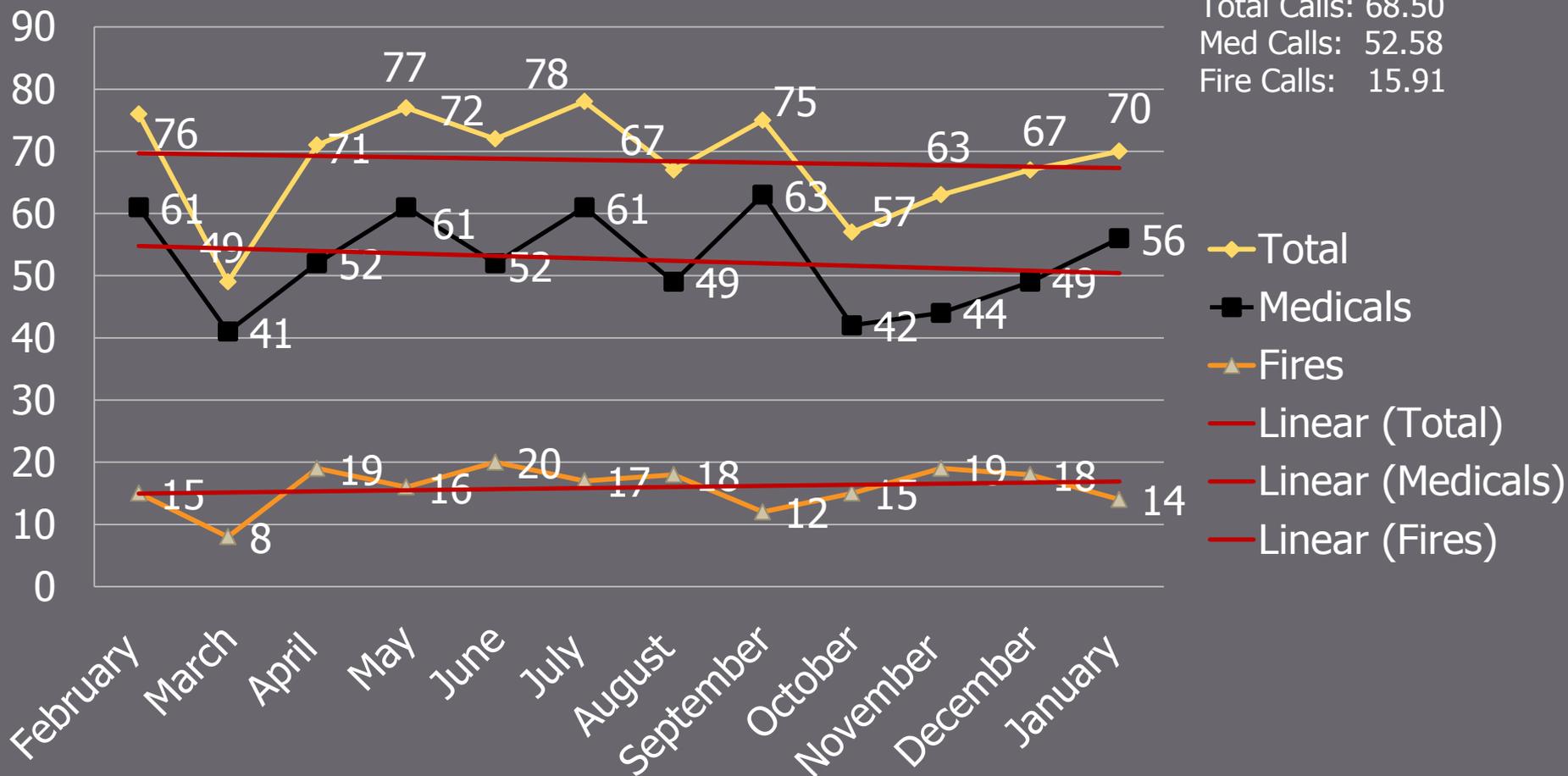
## Calls By Month

### 12 Month Average

Total Calls: 68.50

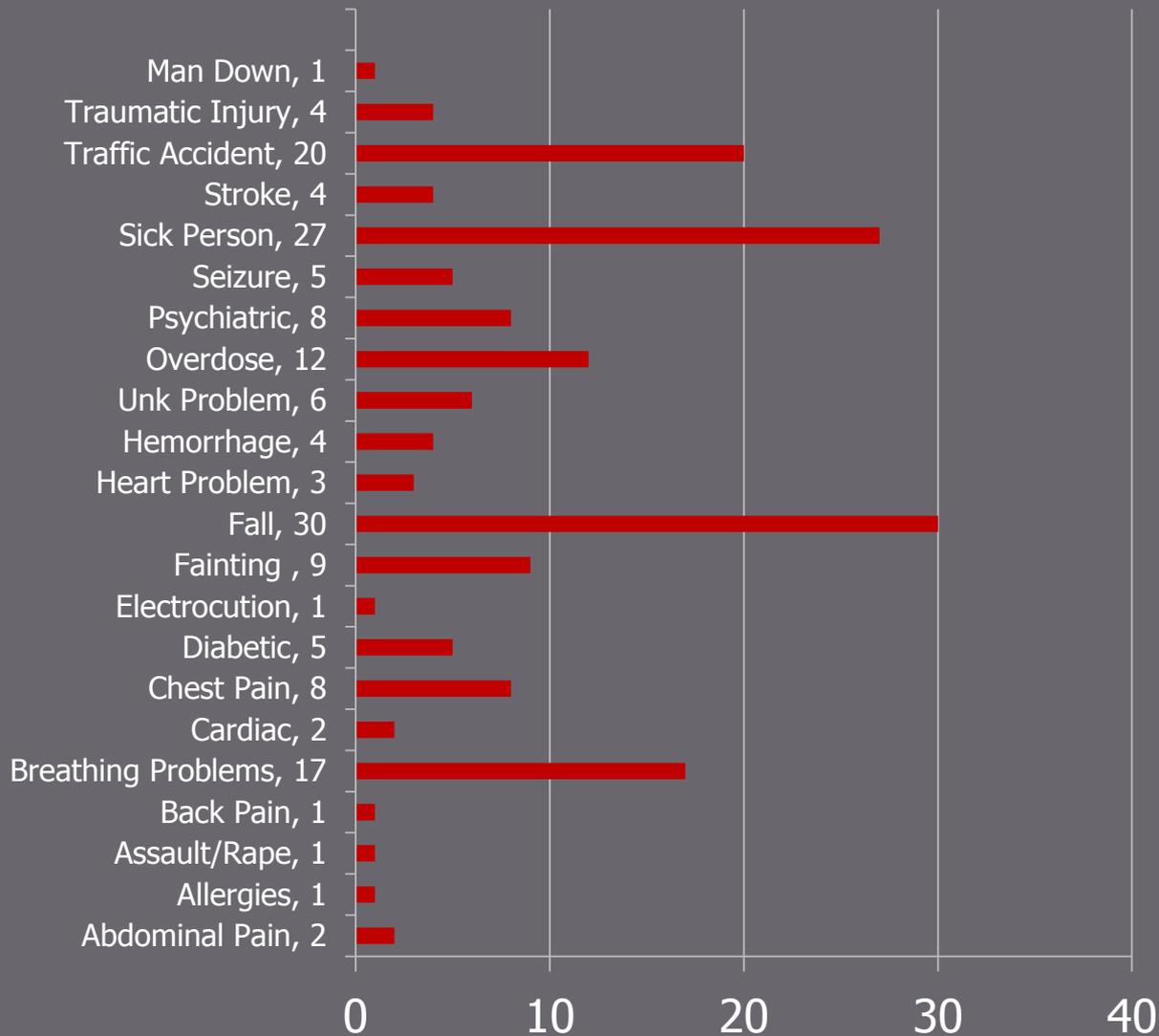
Med Calls: 52.58

Fire Calls: 15.91



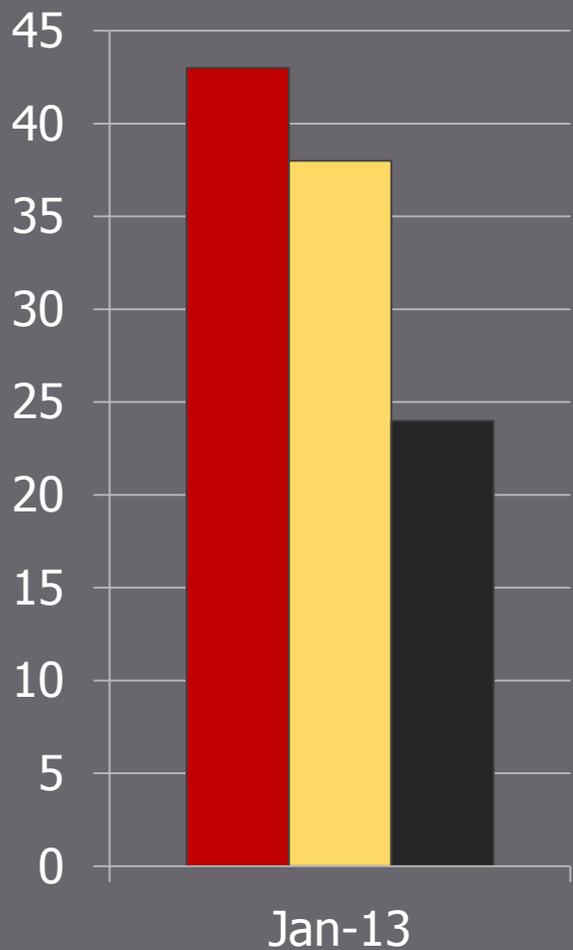


# January Medical Calls

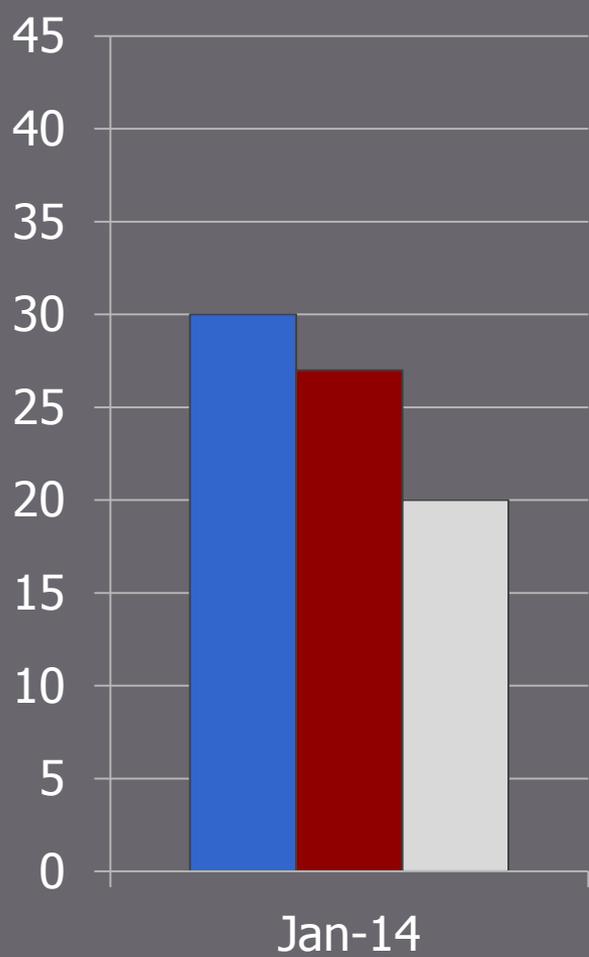




# Medical Call Comparison



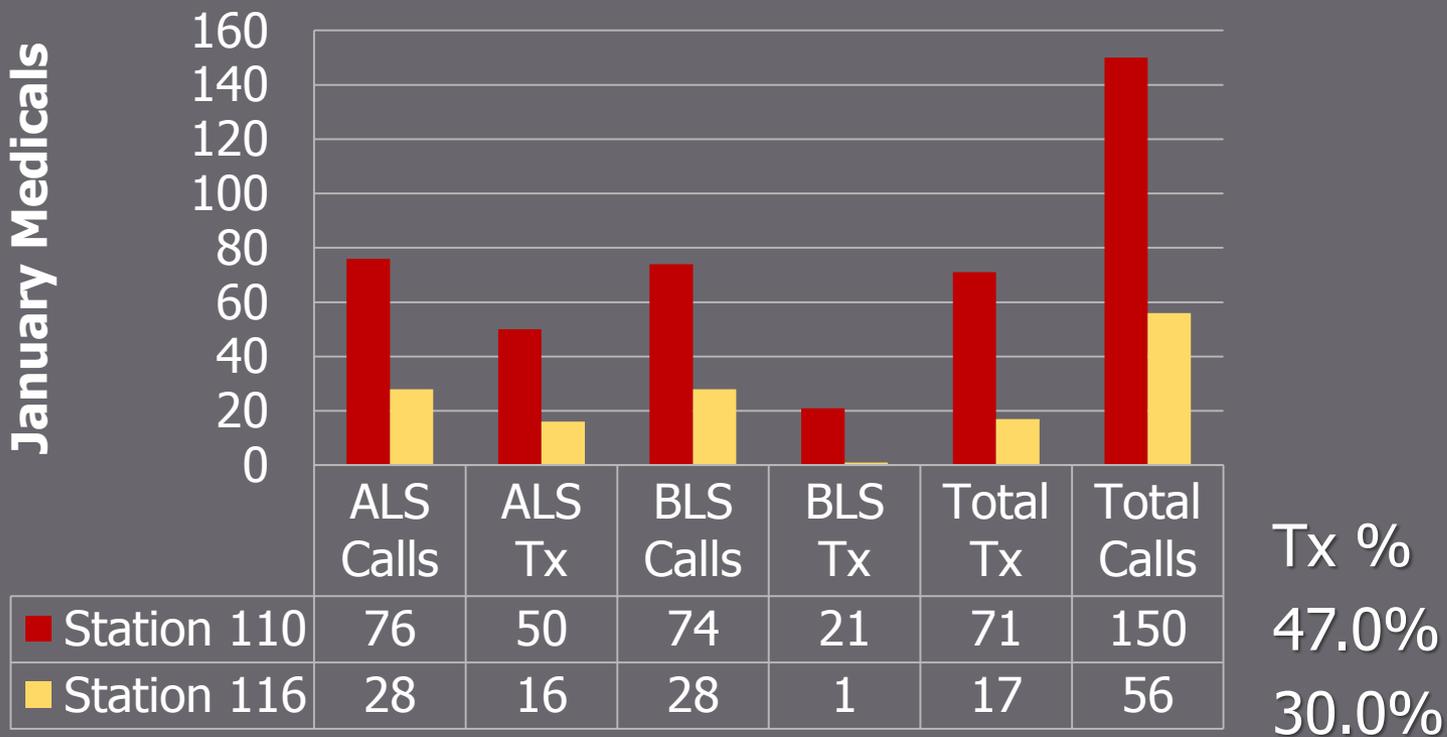
- Traffic Accidents
- Falls
- Sick Person



- Fall
- Sick Person
- Traffic Accidents



# Ambulance Transports





# Station 110 Ambulance Transports

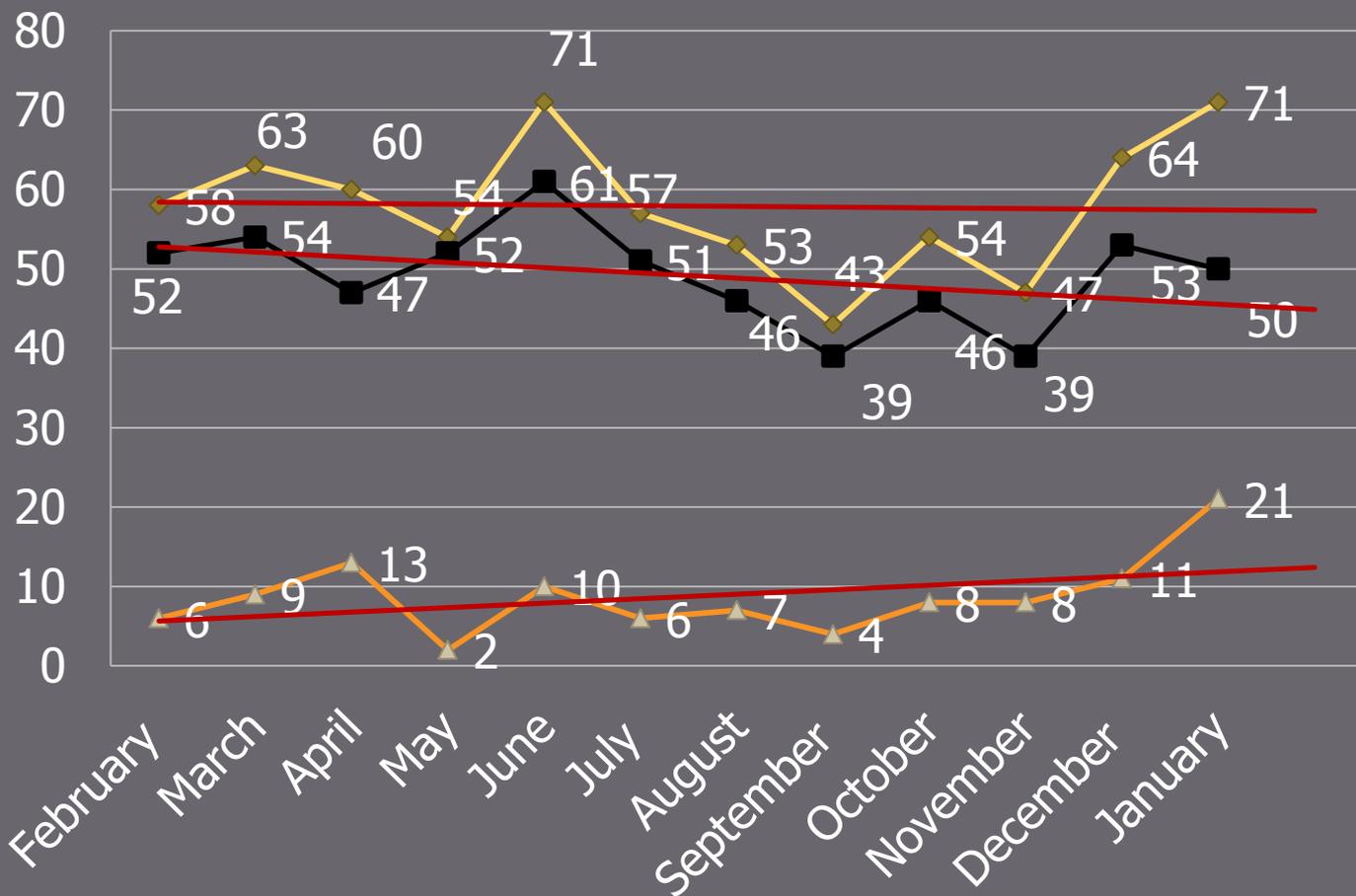
## Calls By Month

### 12 Month Average

Total Tx: 57.91

ALS Tx: 49.16

BLS Tx: 8.75

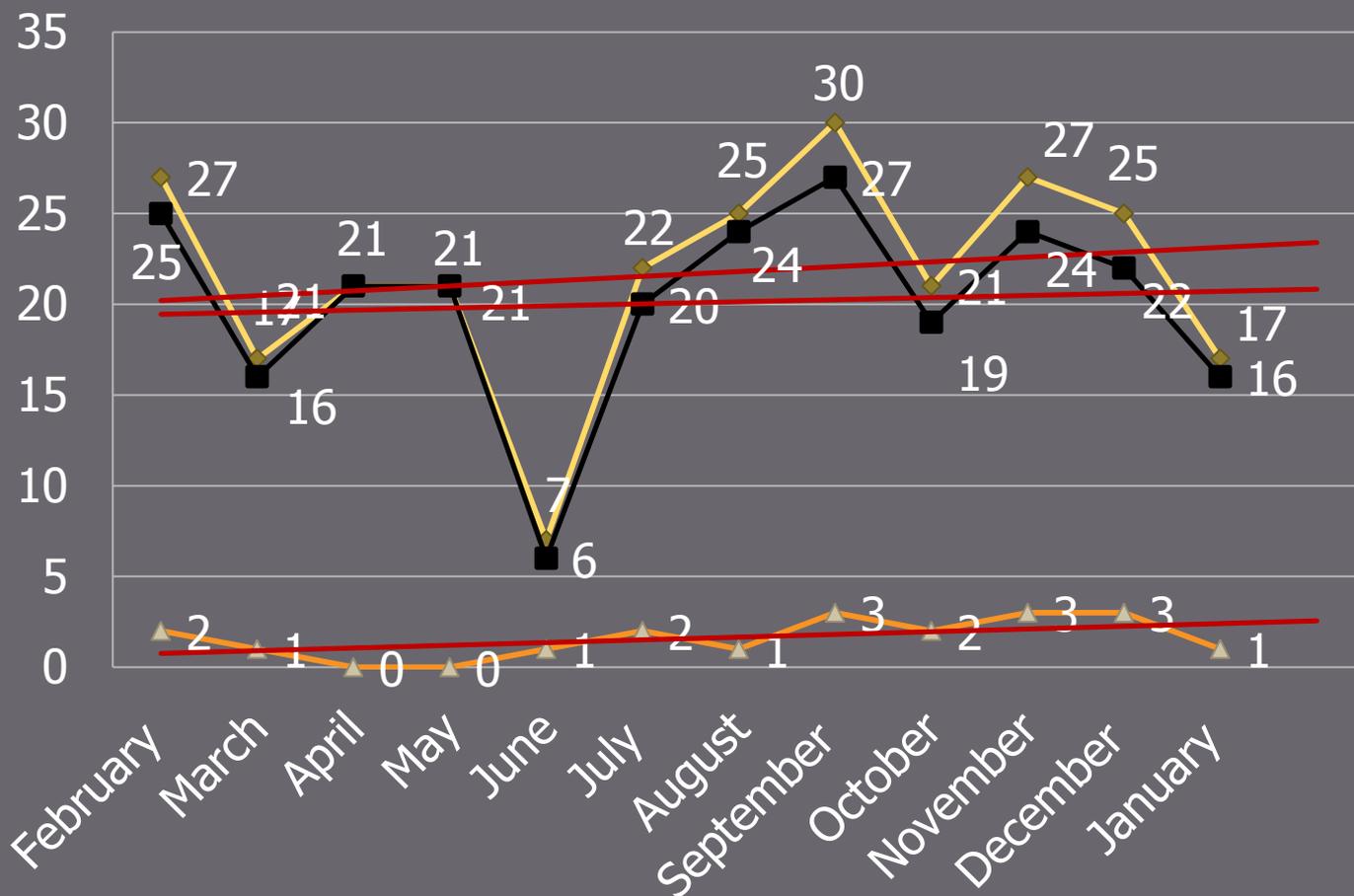


- ◆ Total Tx
- ALS Tx
- ▲ BLS Tx
- Linear (Total Tx)
- Linear (ALS Tx)
- Linear (BLS Tx)



# Station 116 Ambulance Transports

## Calls By Month



### 12 Month Average

Total Tx: 21.66

ALS Tx: 20.08

BLS Tx: 1.58

- ◆ Total Tx
- ALS Tx
- ▲ BLS Tx
- Linear (Total Tx)
- Linear (ALS Tx)
- Linear (BLS Tx)



# Customer Service Station 110 and 116

- Assistant citizen with a locked car door
- Rope, Personal Protective Equipment, Heavy Rescue, Fire and Medical Training
- Gave 11 station tours
- Provided Medical training to two medical students





# Safety Message

## EMERGENCY?

Is there an emergency and you need to call 9-1-1? Here is some very important information that you need to be aware of before you make the call. Dispatch centers face several challenges due to the increasing use of cell phones and landline billing addresses:

1. When calling 9-1-1 from a cell phone, your approximate GPS address is sent to the dispatch center. Depending on the age of the phone it is accurate to within a few meters to many meters. This is helpful if you're standing by yourself in the middle of an empty football field but isn't quite as useful if you're calling from your apartment. In the second case it leaves the emergency responders having to knock on the doors of all of your neighbors to try to find you. Be prepared to give your address, possibly more than once, to pinpoint your location.
2. Even though your telephone number is transmitted to the 9-1-1 center they will always ask you to verify the number to ensure that they have the correct number to call you back if your phone should drop the call.
3. Cell phone technology sends your call to the 9-1-1 center for the city where the cell tower you're calling through, not your location. Your phone could be attached to a cell tower outside of the city you are in. It is easier said than done, but be patient while the call is handled and transferred to the appropriate center. Callers need to know the address they are calling from and the address where resources are needed, but they also need to know what city they are in or if they are in the unincorporated county.



# Safety Message

4. Even if your cell phone is not active with a cellular provider it will still call 9-1-1. Please do not give your phones to children as toys...it can result in false 9-1-1 calls taking the time of dispatch call-takers that they are not available to answer other calls.

5. If you call 9-1-1 from a business phone landline, please be able to tell the call-taker the address that you are calling from. Many businesses have a central or corporate billing address that is different than satellite business locations. The billing address is what the call-taker sees on the computer screen, which means resources could be sent to a location other than where they are actually needed. This is a very important point! For example, Dynatronics (Mayor Cullimore's company) is located in Cottonwood Heights and has satellite offices in Michigan, California and Texas. They are all tied into the central system at the Cottonwood Heights location. If someone calls 9-1-1 from their office phone in Houston, it would ring at VECC, which is one of the dispatch centers here in the Salt Lake Valley! Dynatronics has trained their employees to use their cell phones to make 9-1-1 calls, rather than the landline phones in their offices.

While the technology of cell phones is a convenience that most of us enjoy, please be aware of the potential complications that this technology can create and become familiar with the points in this article.

Thanks and stay safe,

Mike Watson, Assistant Chief  
Unified Fire Authority



# Questions??

For further questions or comments please  
contact Assistant Chief Mike Watson  
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